

Dedicated Bulk Customer Center for your FiOS® by Frontier® service

1.844.660.0648

Technical Support (press 1)

- Answers to all technical service questions
- 24/7—Anytime, day or night!

Account Services (press 2)

- New order or changes to existing services
- Add or change existing devices
- Billing or other account-related questions

Hours of Operation for Account Services:

Monday – Friday	8am – 9pm Eastern
Saturday	9am – 8pm Eastern
Sunday	Closed

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Frontier
COMMUNICATIONS

Frontier Communications® has partnered with your property to offer FiOS® Internet and TV services to all residents as an amenity included in your monthly fees. We are excited to have you as a FiOS customer!

The services and equipment in your community's bulk service contract include:

Call your **dedicated Bulk Customer center** at **844.660.0648** to schedule the installation of your bulk services, plus any other services you choose to add.*

Here are some optional upgrades or additional FiOS® services you may want to consider:



Considering any TV service upgrades?

Ask about your FiOS TV package choices to find the package with your personal channel favorites. Here are popular TV upgrade options:

Prime HD	240+ channels (70+ in HD); America's most watched networks in HD; includes sports coverage from ESPN and Regional Sports Networks	
Extreme HD	300+ channels (100+ in HD); more than 20 extra all-sports channels including NFL, NBA, Fox College Extra and MLB Network	
Ultimate HD	370+ channels (140+ in HD); includes HBO®, Cinemax® and 34 additional premium channels from SHOWTIME®, FLIX and The Movie Channel; NFL RedZone channel and comprehensive college sports coverage	



Want Additional FiOS TV Devices?

Whole-Home HD DVR	Digital video recorder, including service and DVR box. Provides 500 GB total DVR storage. Recording service for up to seven (7) rooms (not Quantum Service)	
HD Set-Top Box	Cost shown is for additional new boxes above the # included in your bulk contract	
Digital Adapter (DCT 700)	Provides basic access to view standard-definition TV channels only. Does not support many options or features, including On Demand content, widgets, TV Caller ID, on-screen channel guide or multi-room DVR	



Interested in Internet options?

Can't decide if you have the speed you need? Here are some Internet speed options to consider, or ask our Frontier representatives to help you pick the speed best suited for how you use the Internet:

50/50 Mbps	Smooth HD video streaming; quick file & photo sharing; online gaming; well suited for up to 5 devices online at once	
100/100 Mbps†	Super-fast HD movie downloads or many simultaneous HD streams; video-sharing and conferencing; high-performance online gaming; best for 7+ devices online at once	
500/500 Mbps†	Super-fast cloud uploading and downloading of large files, plus all the benefits listed above; perfect for virtual office consultants or work-from-home entrepreneurs	
1G/1G†	Even more bandwidth to handle lots of devices, streaming, hardcore gaming and super-fast upload & download of extremely large files	



Need reliable phone service?

FiOS Digital Voice Unlimited Plan	Includes unlimited local, regional and long distance calling across the U.S., Canada and Puerto Rico, plus over 20 popular calling features	
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*All inquiries to the toll-free number must be made by a person who is named on the account. All pricing and information shown here is subject to change and may vary for existing customers.

†Speeds may require additional equipment devices that are not included in your bulk agreement. Additionally, higher data speeds will require an Ethernet connection between your Optical Network Terminal (ONT) and your router, which may require installation at a separate cost if your home is not Ethernet equipped. Please check with your representative when placing your order for specific details.